



Nagle and Associates has been retained by Innovista Health Solutions to recruit for a ***Clinical Care Manager***

About Innovista

Innovista was founded to enable physicians to engage, support and manage new value-based savings and shared-risk models. Innovista combines deep industry experience, focused technology and innovative programs to deliver a timely, turn-key solution for healthcare providers, health plans and strategic partners.

The Opportunity:

The role of the Clinical Care Manager is to coordinate continuity of care for patients often as a liaison between the patient's family and healthcare organization, ensuring that the proper treatment is administered at the appropriate time to maximize health and well-being while also minimizing the need for hospitalization. The Care Manager strives to promote self-managed care and the use of healthcare resources in the most cost-effective way possible, working with patients of all ages and conditions, but primarily focusing on a specific population. The individual in this position has overall responsibility for overseeing the clinical plan of care to conform to evidence-based practice and regulatory requirements. This position integrates care coordination, utilization management, and discharge planning.

About the ACO

This ACO managed by Innovista includes one of North Texas' largest Independent Physician Associations (IPA). With more than 1,400 independently practicing physicians across 60-plus specialties in the DFW metropolitan area.

DUTIES AND RESPONSIBILITIES:

1. Identifies members appropriate for Care Management by use of targeted chronic conditions, level of care, and recognition of member's disease specific and preventative measures, knowledge base or deficits in monitoring health, wellness and chronic conditions. Reviews and analyzes clinical indicators and whether there is any 'gap' in compliance that will result in member contact.
2. Performs telephonic care or meets patients at physician's office to collect in-depth information regarding the member's situation, functioning, and needs assessment in order to develop a comprehensive Plan of Care and provide

interventions and education for the management of their health, wellness and chronic conditions.

3. Implements a plan of care and monitors the plan of care to determine if the goals are being met on an ongoing basis to evaluate for needed changes and updates the plan of care accordingly. Closes the plan of care when complete.
4. Collaborates with the Provider or their designee to address the plan of care from an integrated approach, overcome barriers and improve outcomes.
5. Identifies and reports quality of care issues to the Medical Director and the VP/Director of Medical Management.
6. Promotes the mission, philosophy, goals, and policies of the company through staff education.
7. Completes clear and concise documentation in Care Management programs.
8. Participates in Care Conferences.
9. Delegates assignments and provides supervision to Care Navigators.
10. Maintain personal professional development.
11. Comply with all departmental policies and procedures.
12. Participate in departmental and company in-services as appropriate
13. Performs other duties as assigned.

QUALIFICATIONS:

1. Registered Nurse (RN) with a current and active nursing license to practice in the state assigned or maintain a compact license.
2. CCM highly desirable
3. 3 years of various clinical experiences preferred
4. Ability to utilize nursing skills to understand and coordinate care of those members that are significantly physically compromised by their illness and/or disability.
5. Accountable and autonomous.
6. Ability to handle multiple demands of diverse workload and prioritizes critical issues.
7. Ability to effectively communicate verbally and in writing.
8. Ability to build effective collegial relationships.
9. Ability to influence and effect change.
10. Ability to analyze and think critically.
11. Possesses current knowledge of disease pathophysiology, psychosocial issues, and treatment.
12. Good time management skills.
13. Positive, service-oriented attitude. High level of integrity.
14. Computer literate
15. Must maintain valid driver's license and vehicle.

This position is based in Dallas, Texas.

Please email your resume to:

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